



Repairs Guide

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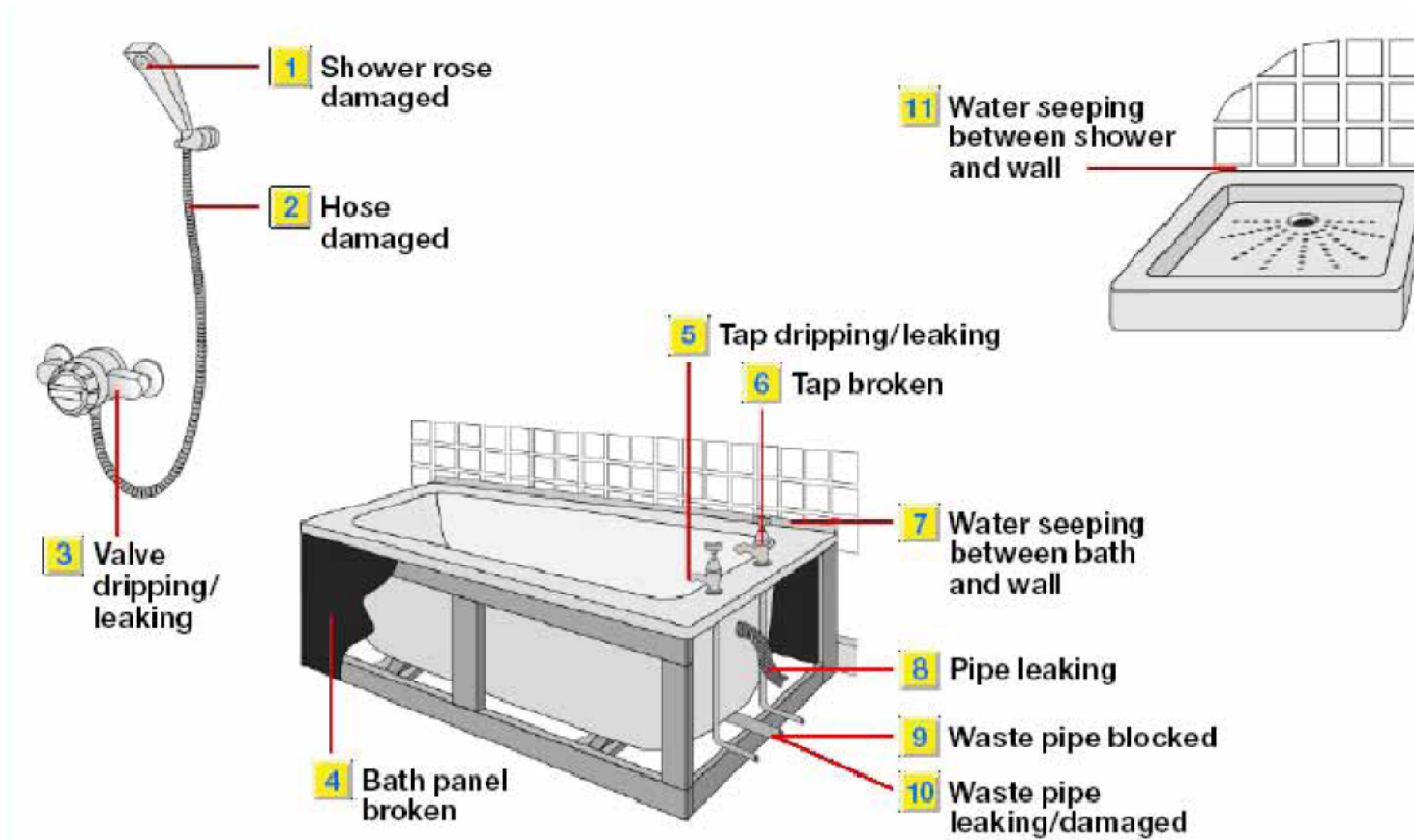
When reporting a repair, simply call our maintenance team on 020 8554 1009.

This information booklet has been produced to provide you with an ease of mind when reporting a repair.



Bath and Showers

What is the fault and it's number?



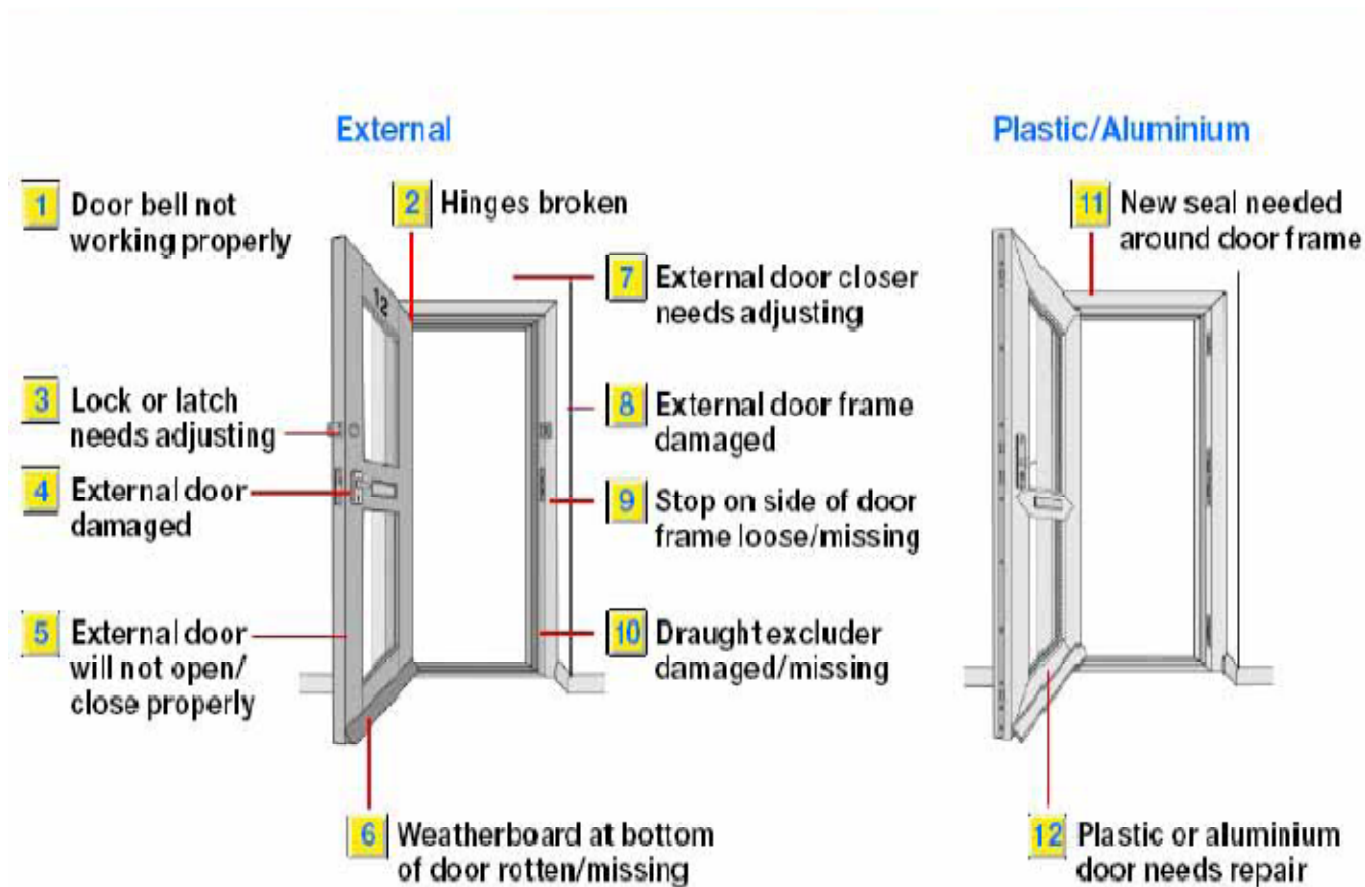
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Doors - External

What is the fault and it's number?



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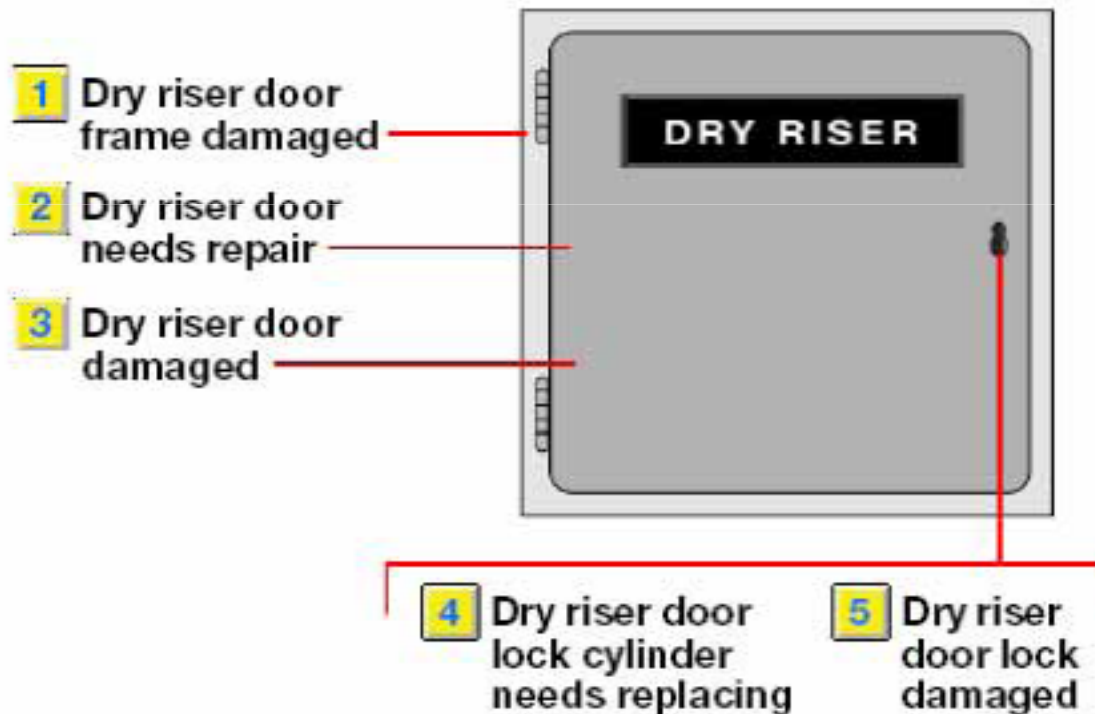
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Doors – Dry Riser

What is the fault and it's number?

6 Loft access needs repair



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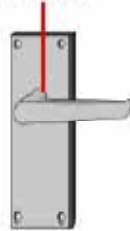
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Doors – Fittings

What is the fault and it's number?

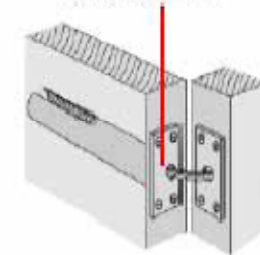
1 Door handle broken



2 Internal door lock/latch broken



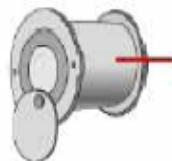
3 Closer on side of door broken



4 Cupboard hinge broken



5 Door hinge broken



5 Door hinge broken

9 Security chain broken

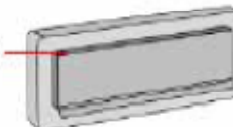


6 Drawer handle broken



7 Cupboard handle broken

10 Postal flap broken



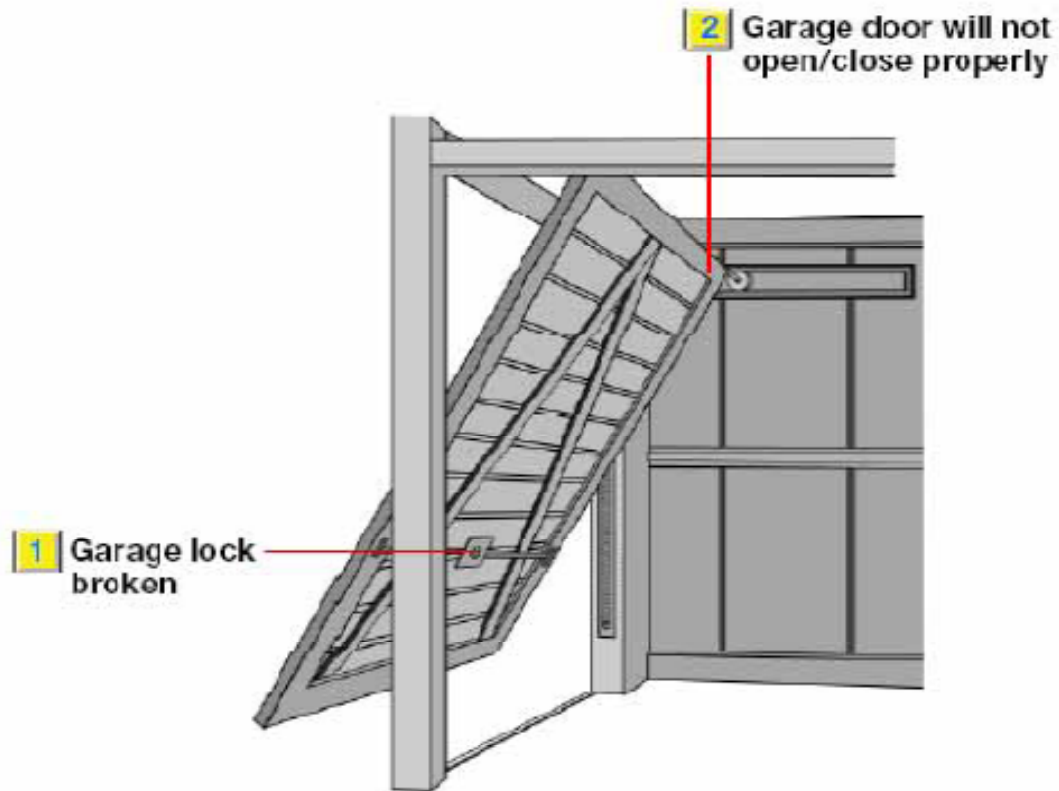
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Doors – Garages

What is the fault and it's number?



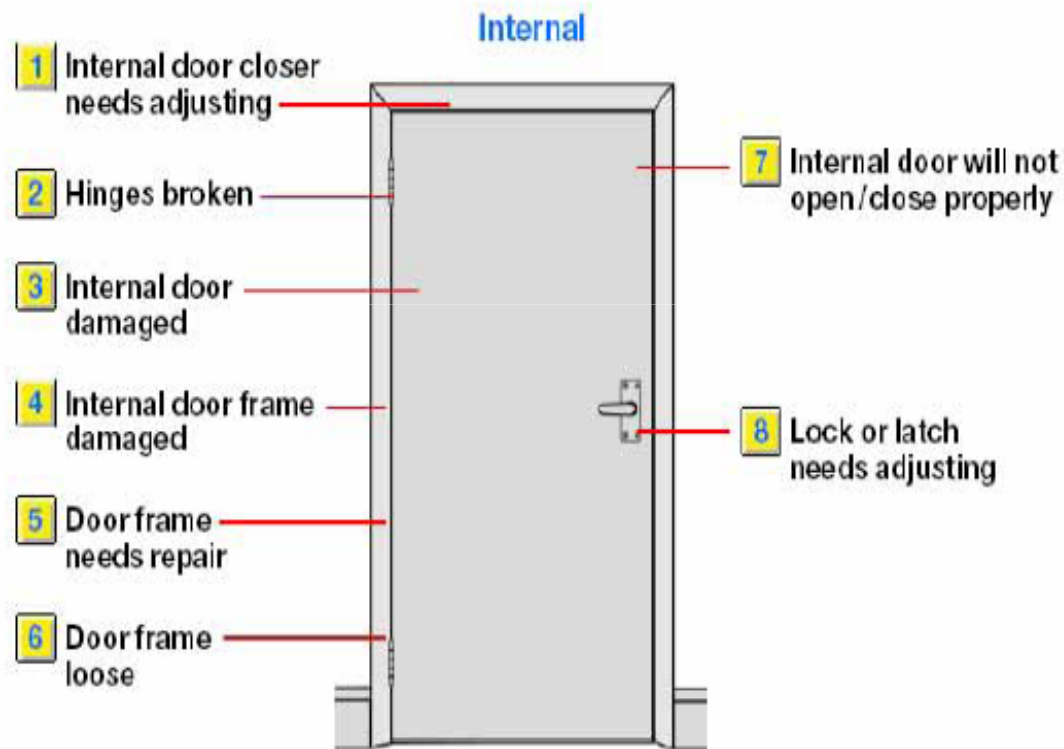
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Doors – Internal

What is the fault and it's number?



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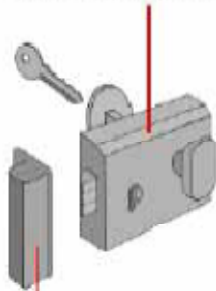
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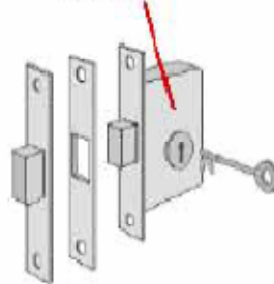
Doors – Locks

What is the fault and it's number?

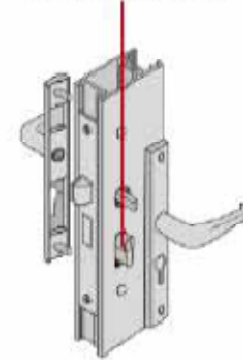
1 New cylinder needed for night latch (Yale type)



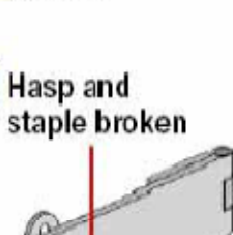
2 Mortice lock broken



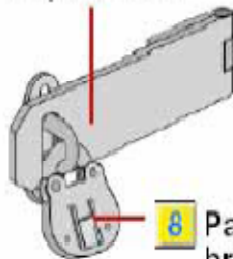
3 New cylinder needed for multi secure door



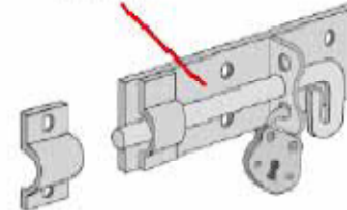
4 Night latch (Yale type) broken



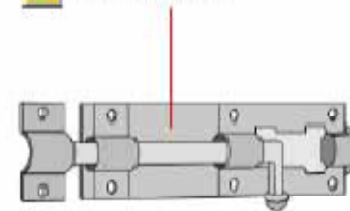
5 Hasp and staple broken



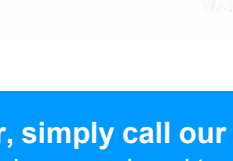
6 Padbolt broken



7 Bolt broken



8 Padlock broken



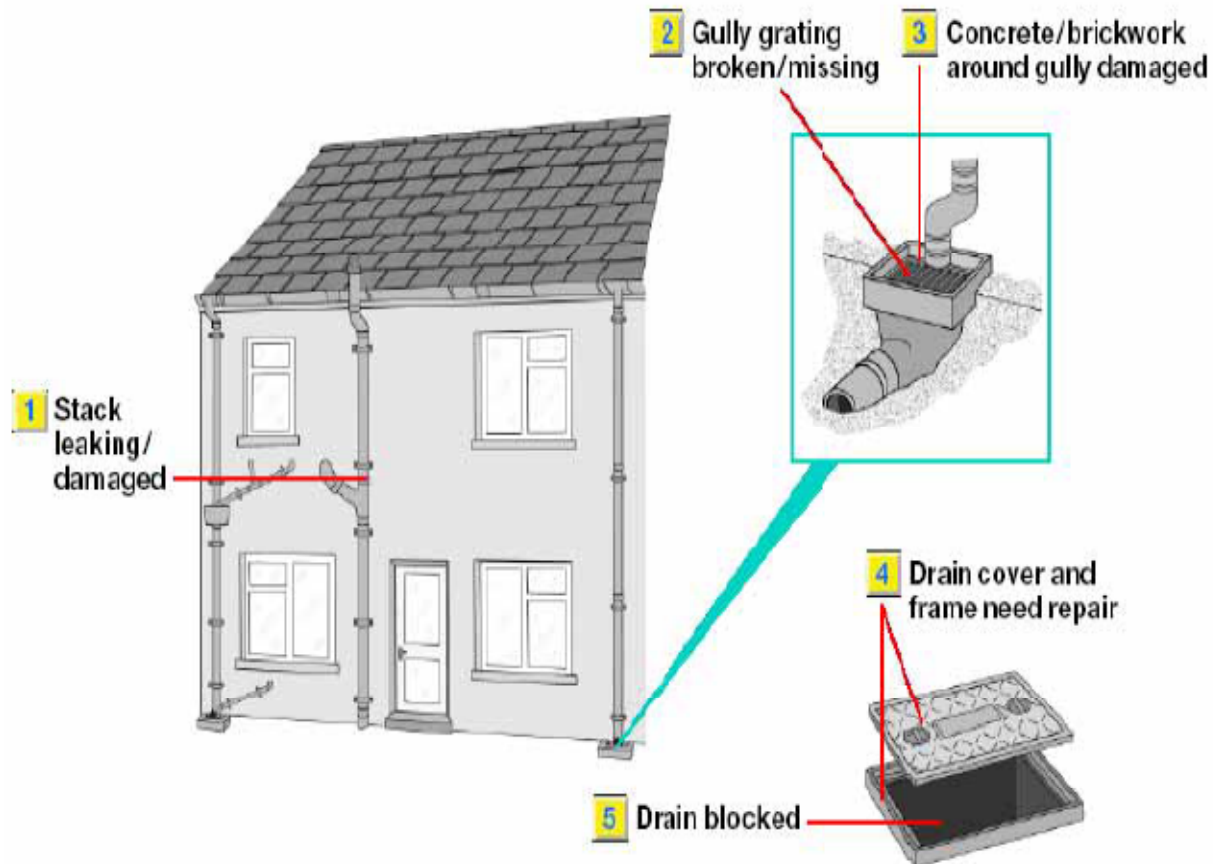
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Drainage

What is the fault and it's number?



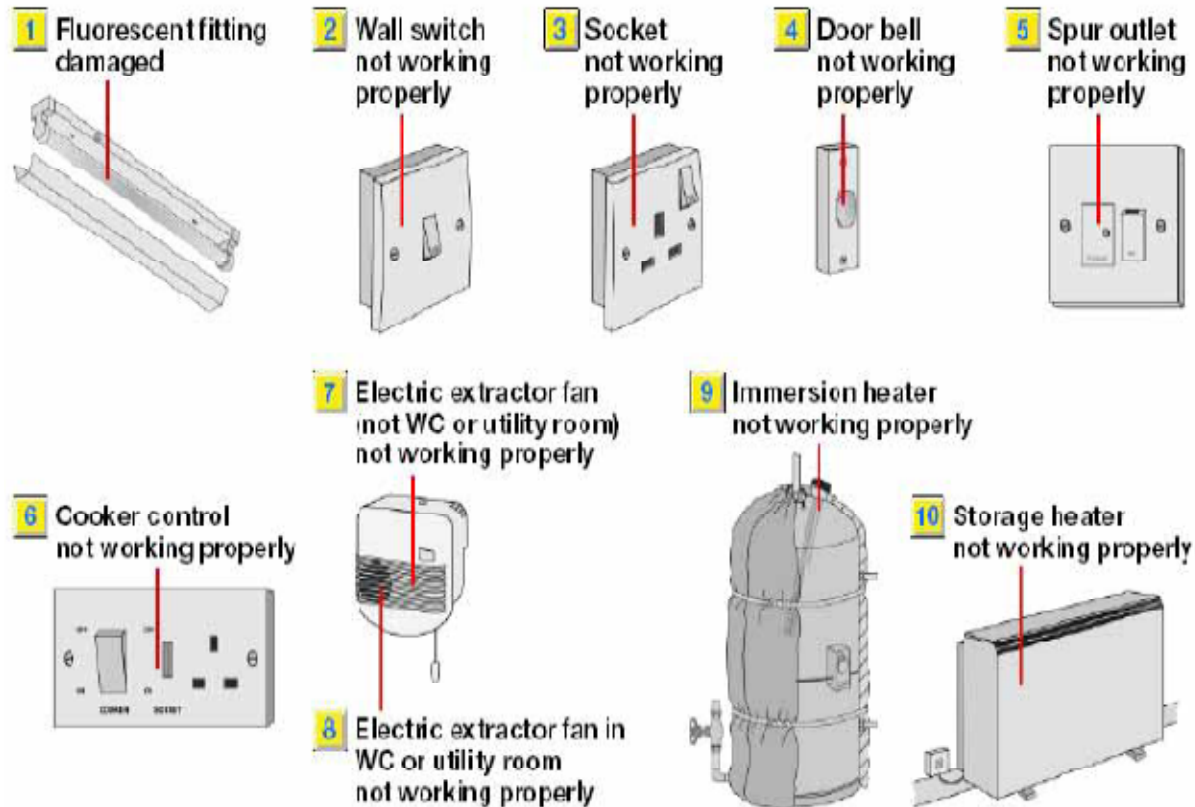
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Electrics

What is the fault and it's number?



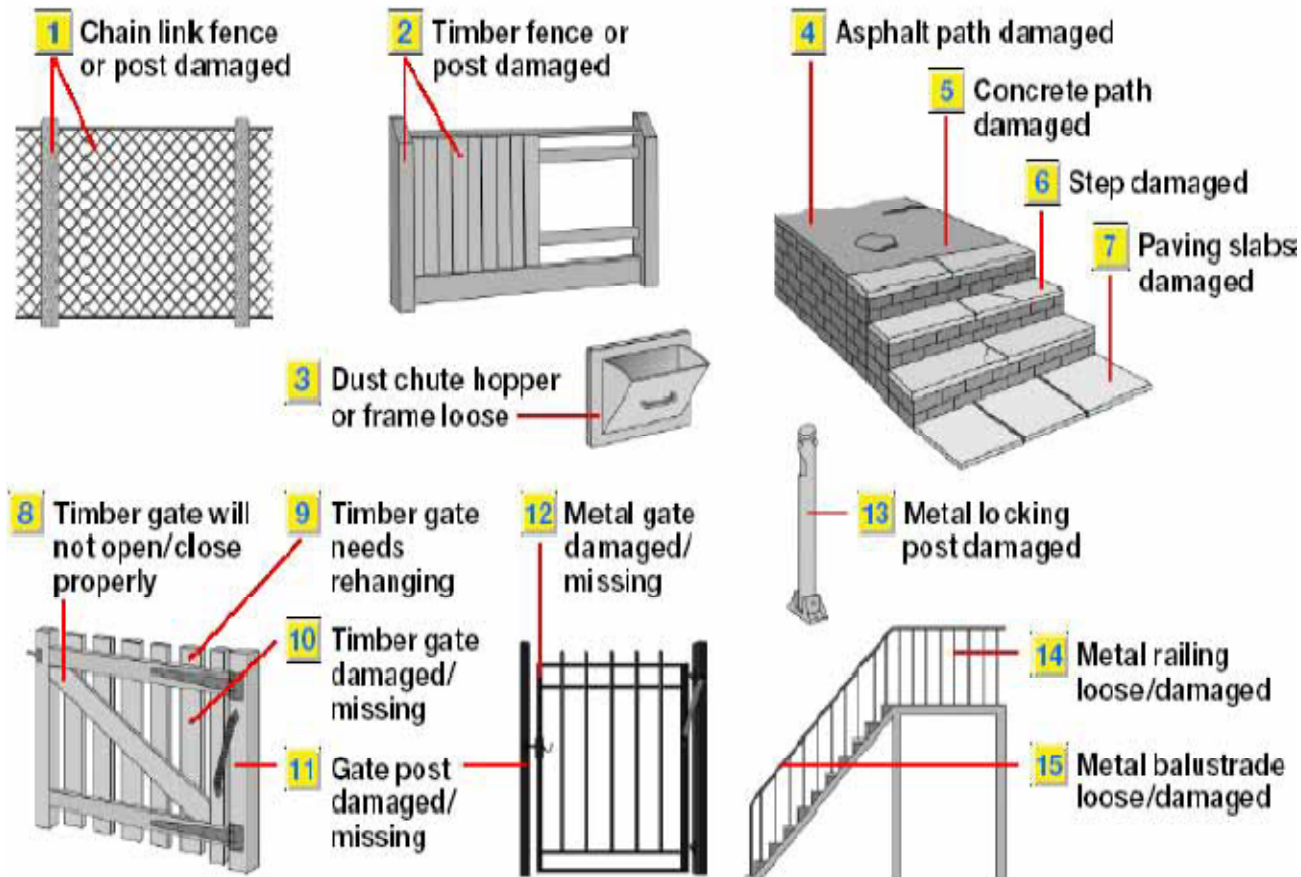
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Externals

What is the fault and it's number?



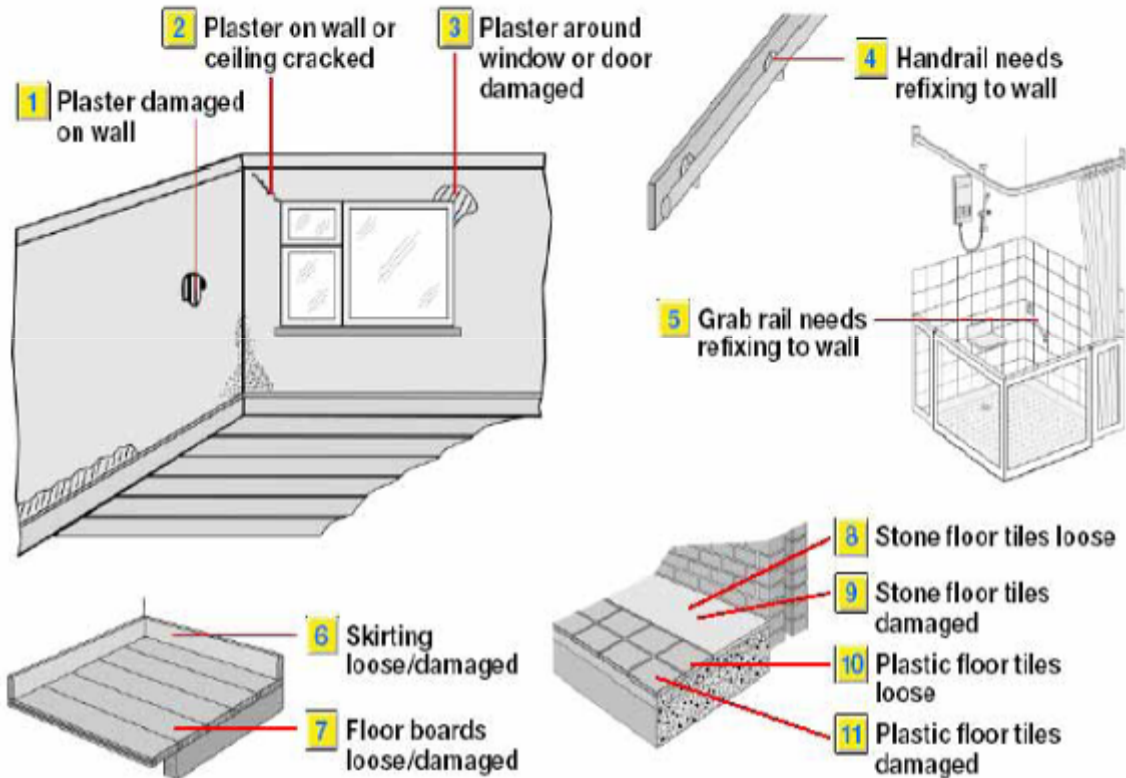
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Floors, Walls and Ceilings

What is the fault and it's number?



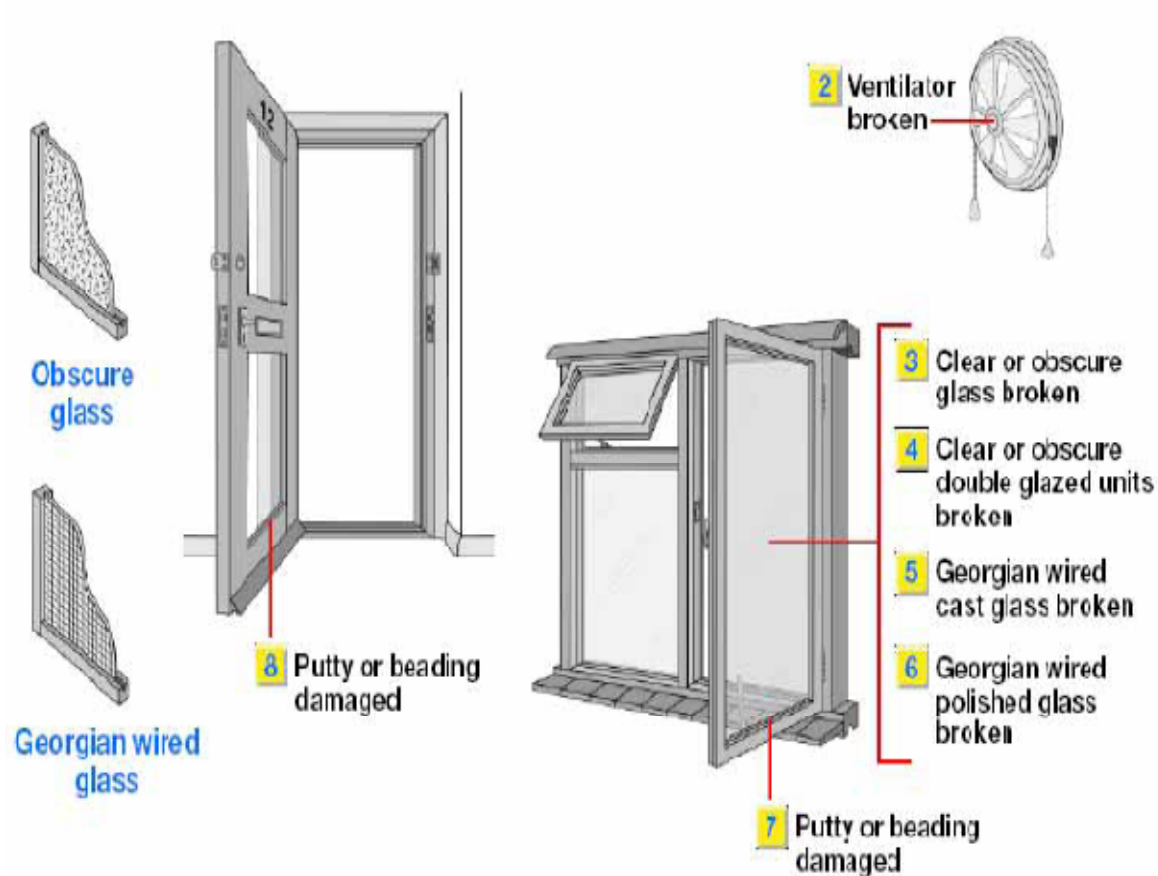
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Glazing

What is the fault and it's number?



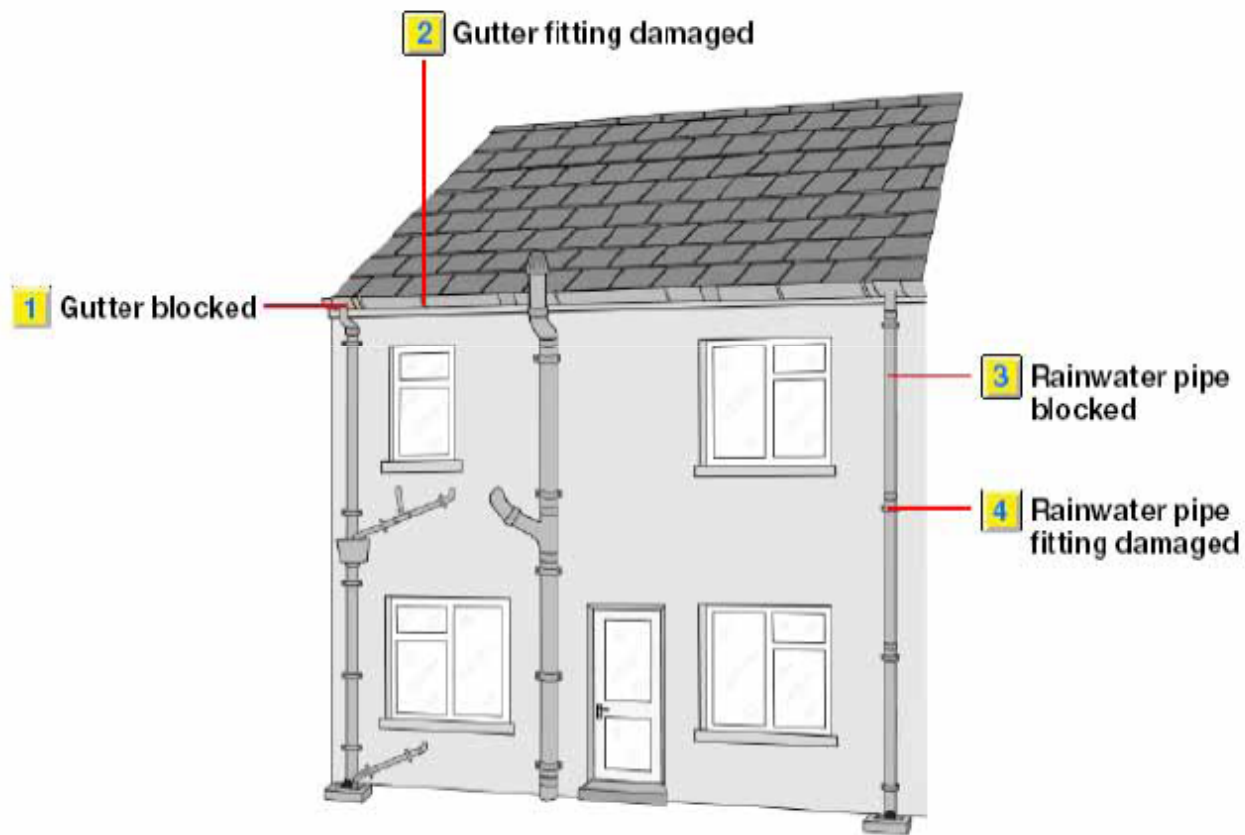
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Gutters

What is the fault and it's number?



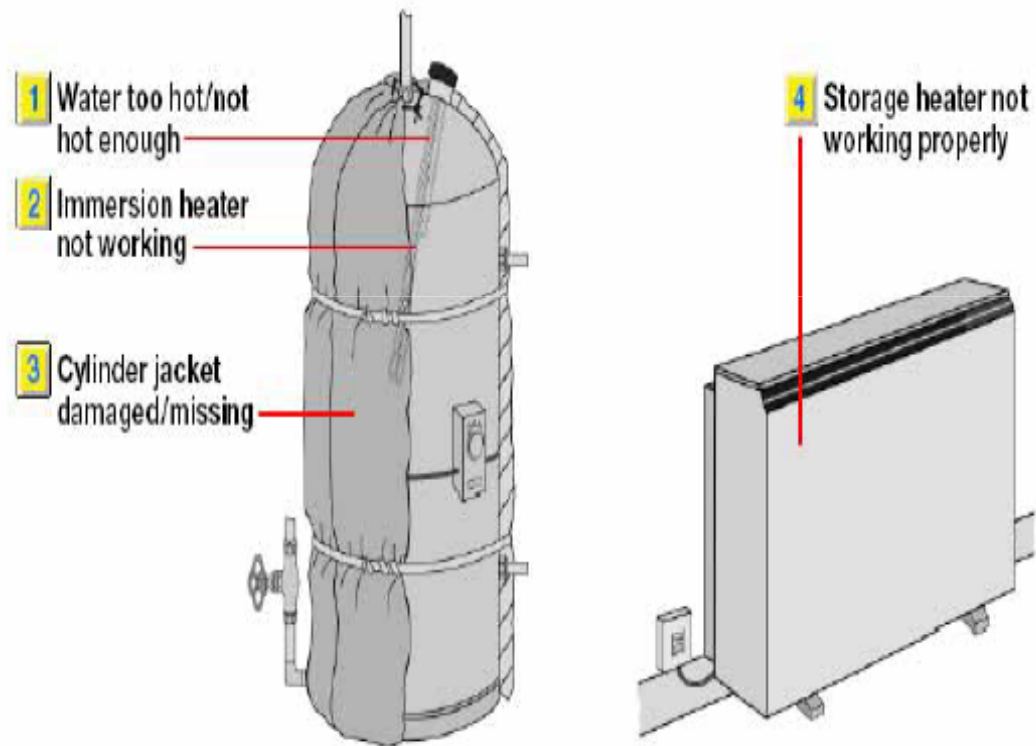
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Heating and Hot Water

What is the fault and it's number?



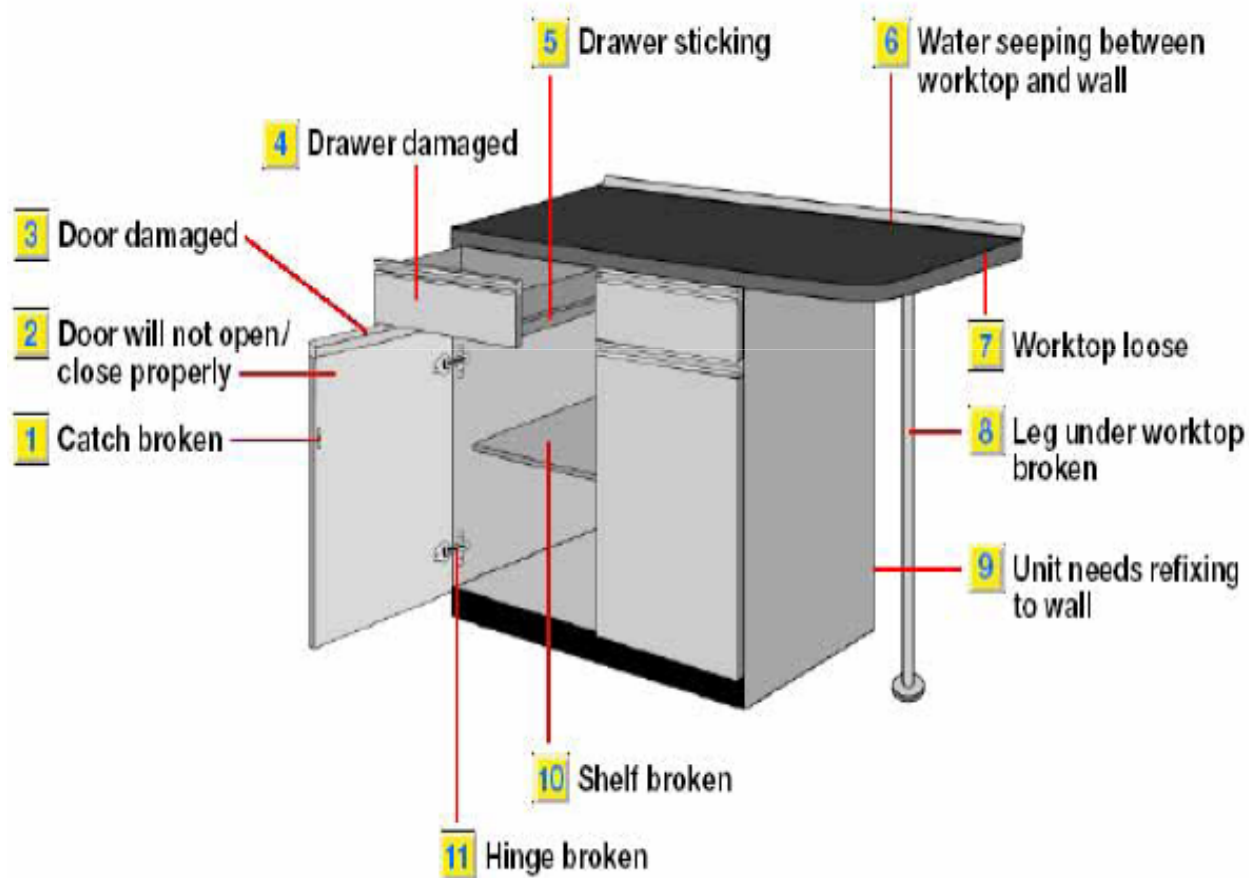
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Kitchen Units

What is the fault and it's number?



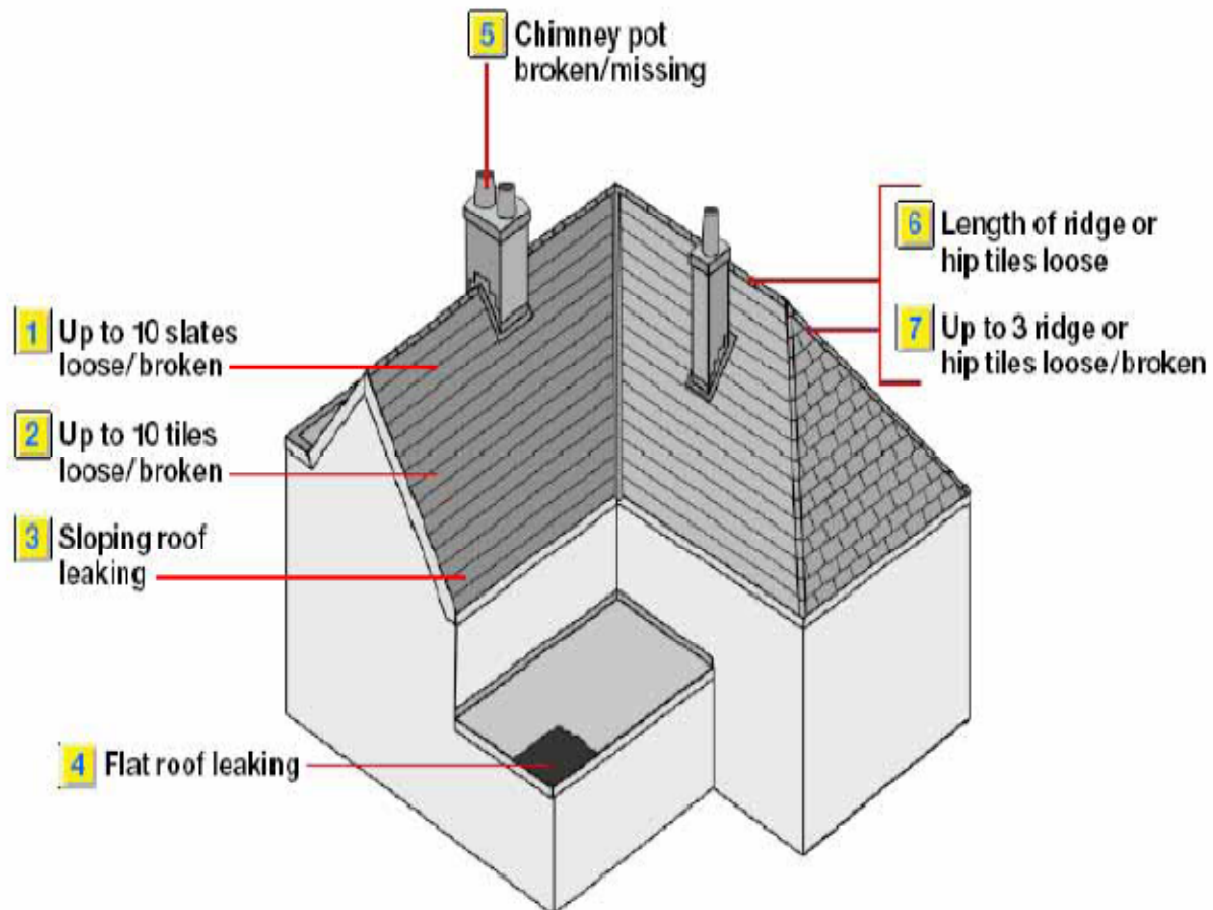
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Roofing

What is the fault and it's number?



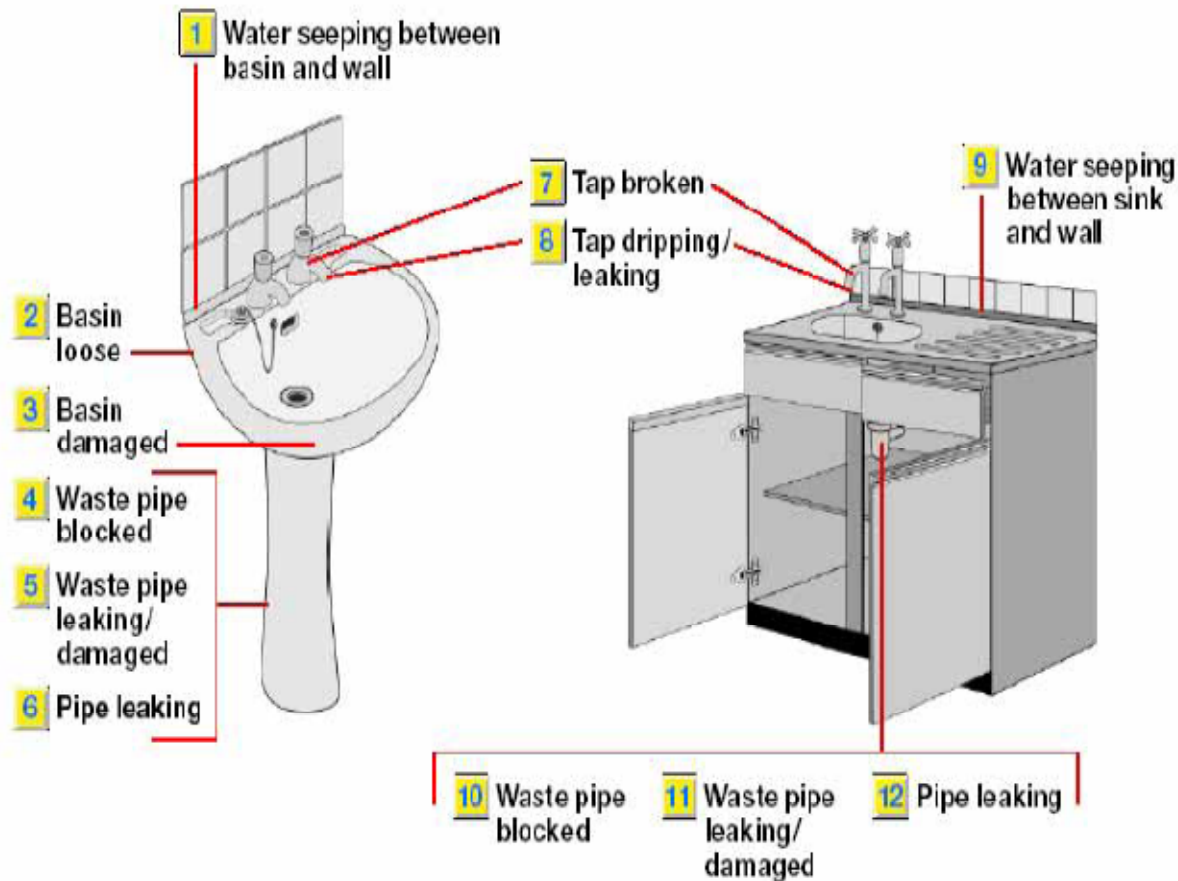
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Sinks and Basin

What is the fault and it's number?



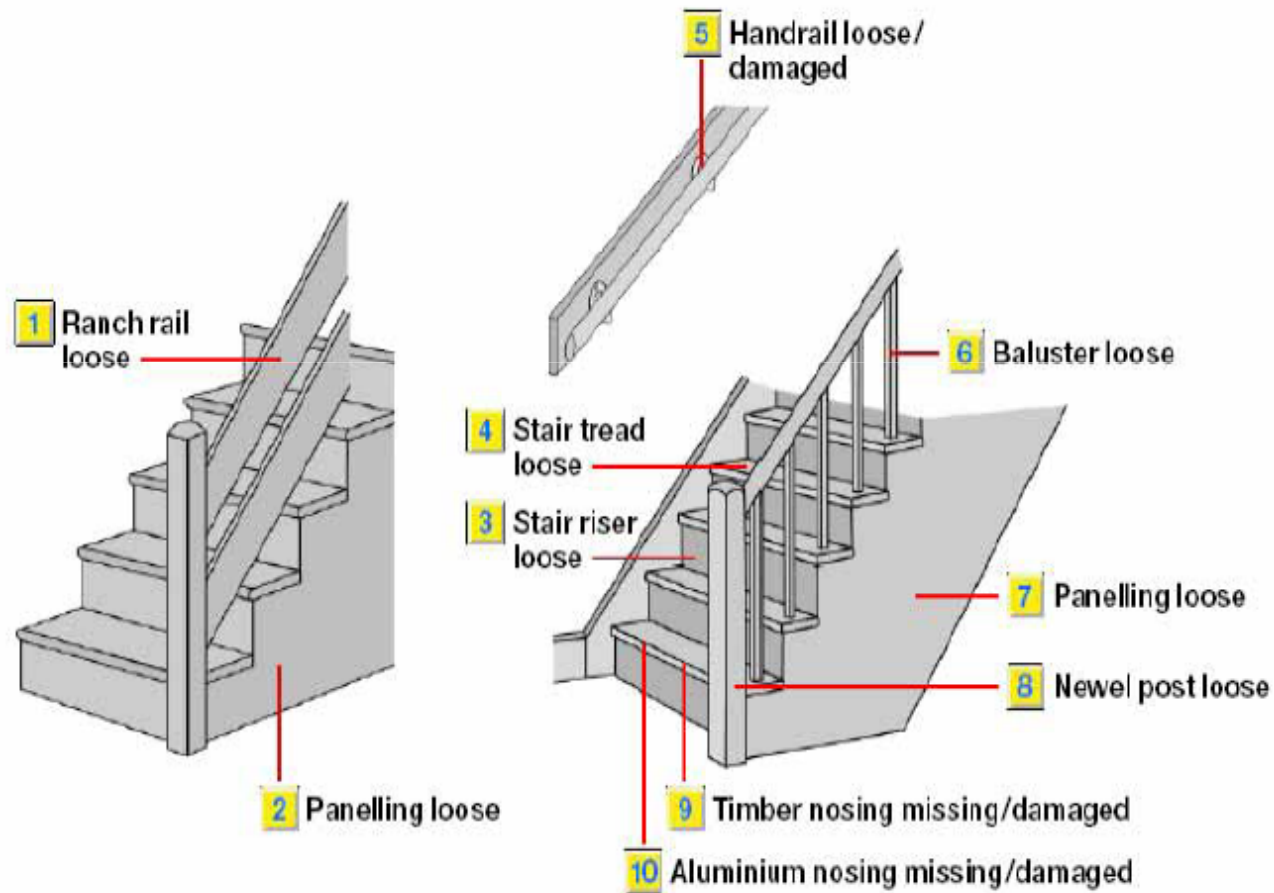
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Stairs

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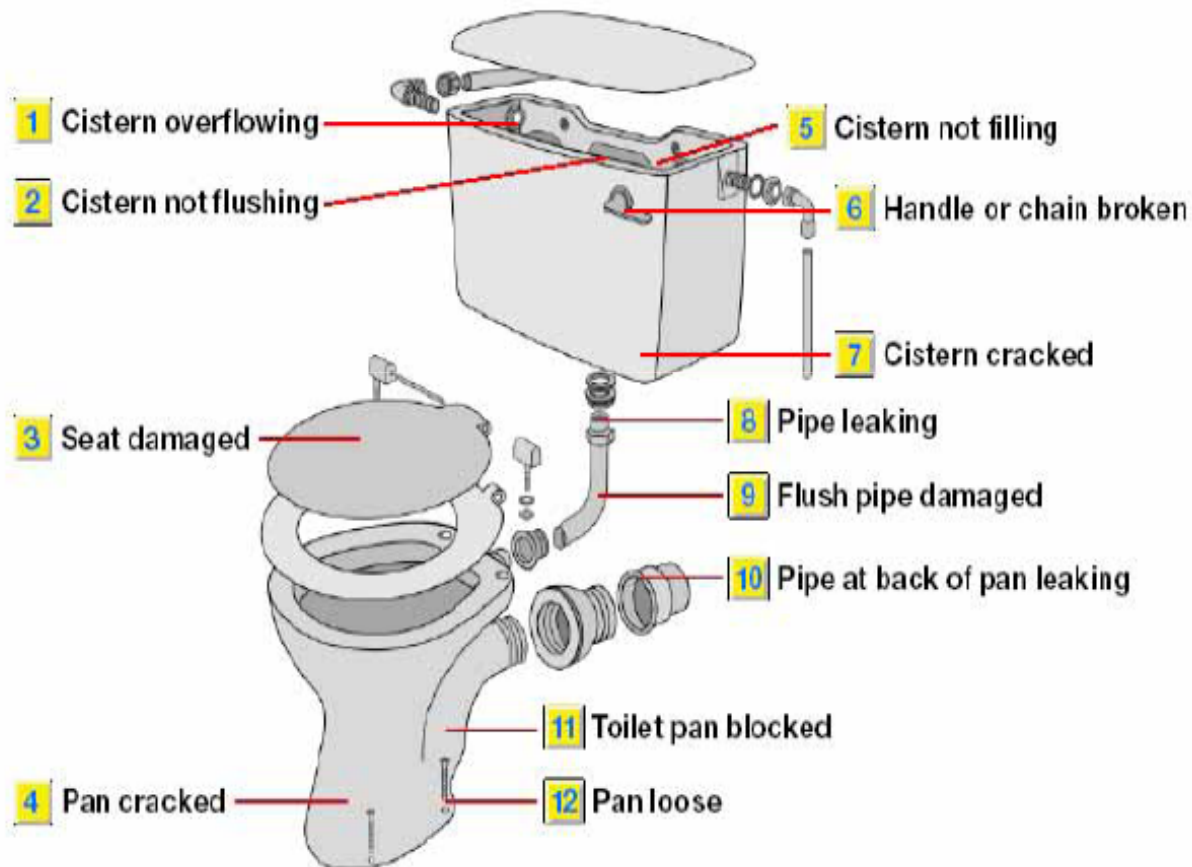
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Toilets

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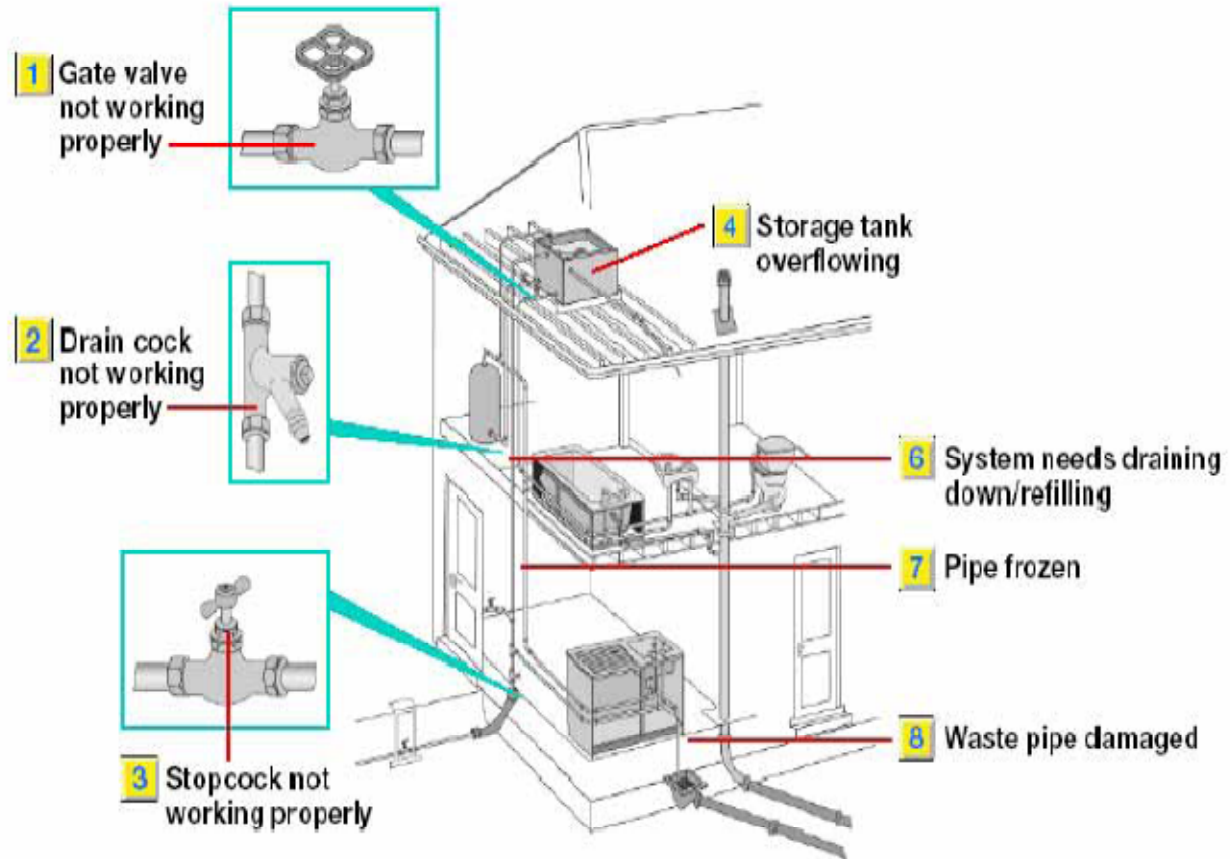
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Water Services

What is the fault and it's number?



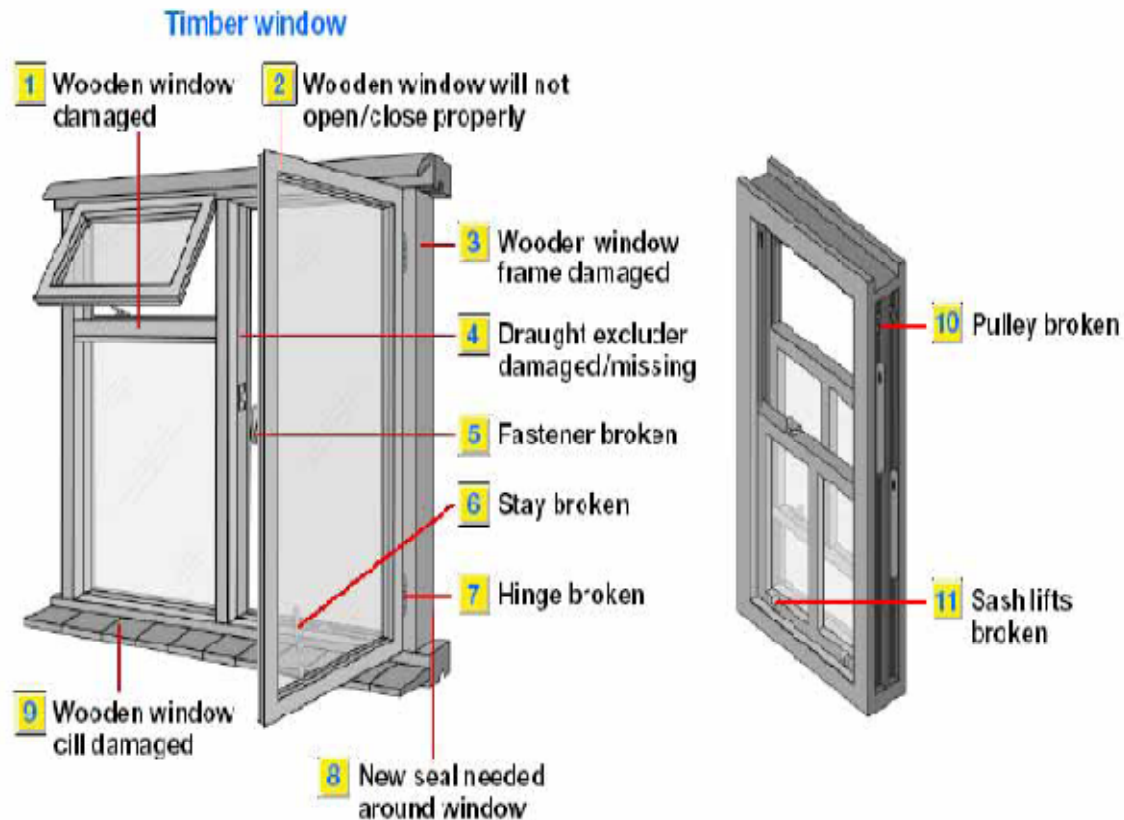
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Windows - Timber

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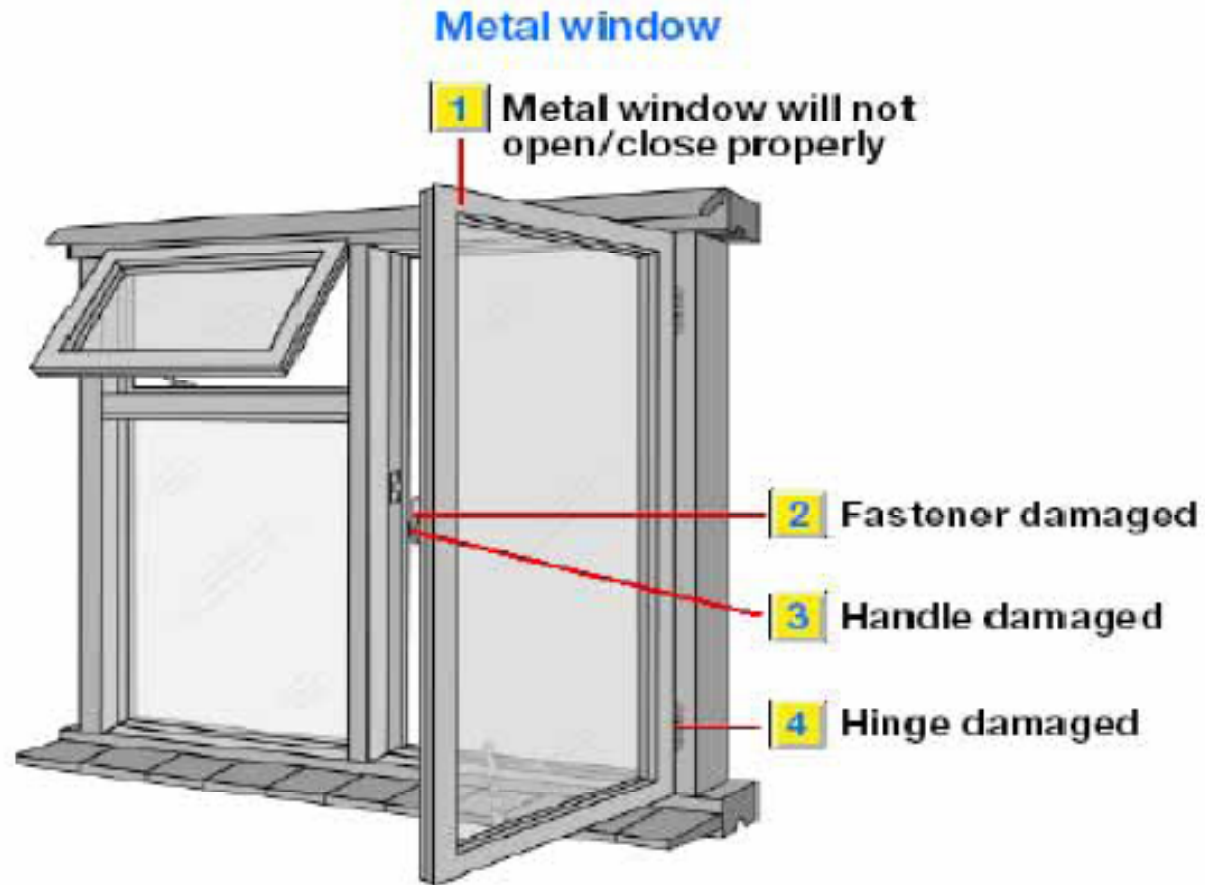
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Windows - Metal

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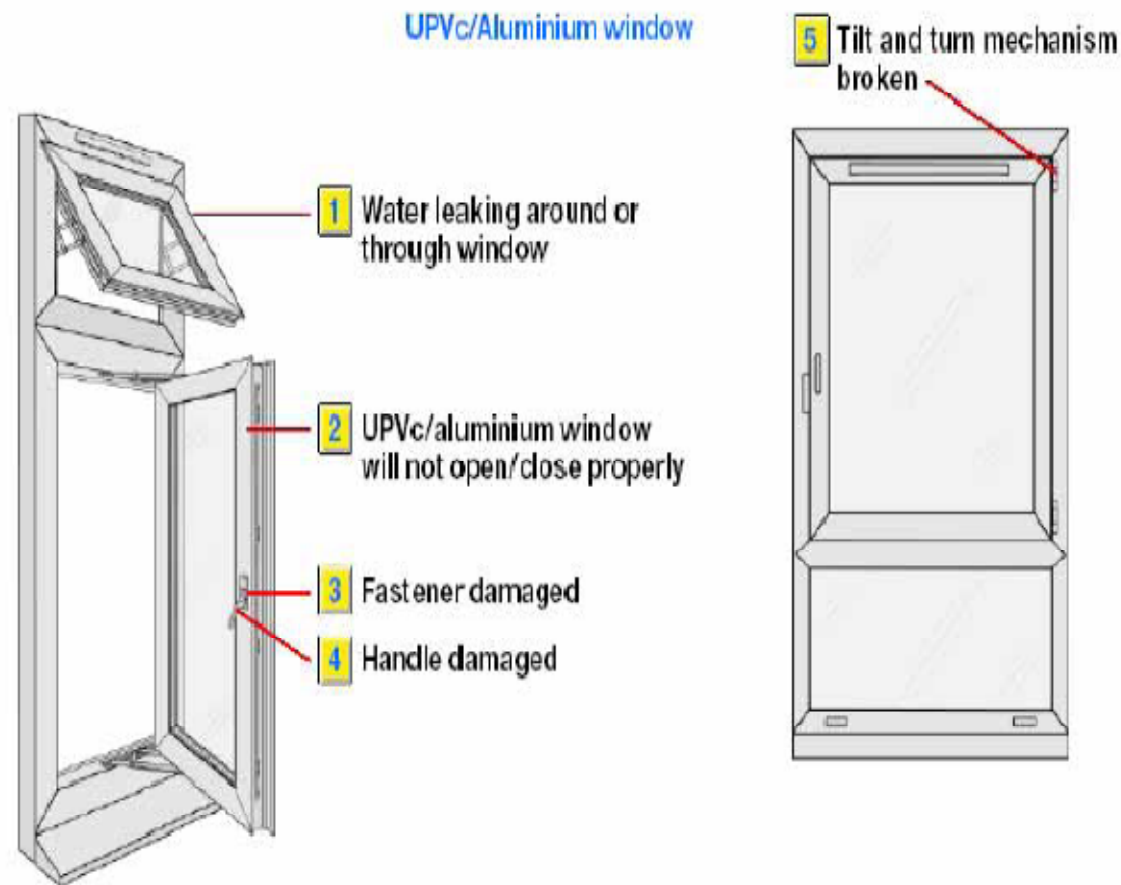
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Windows – UPVC/Aluminium

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